



ÁGUAS DO GERÊS
HOTEL, TERMAS E SPA

PETS RULES

To ensure our guests comfort and satisfaction, your stay with your pet is subject to respect some rules in order to achieve a good coexistence among every guests and the silence hours

Only cats and dogs are considered pets.

It is not allowed pets of dangerous breeds, as stated by portuguese law

Only guests over 16 years old are allowed to bring a pet

Right after your booking in Casa da Encosta, the client must fill, sign and send us the animal registration file and must make prove of the good health condition and license of the pet

Pets cannot disturb other clients and must respect the silence hours

Hotel management reserves the right to demand the immediate departure from Casa da Encosta any pet that shows aggressiveness, disturbing other guests, or any other unacceptable behavior, such as biting, scratching, scaring or excessive barking

All the pet's waste has to be immediately removed by the owner/responsible and taken to the garbage container in the garden;

Every time the pet is in the common spaces it has to be on the leash or in the owner/responsible's lap;

The client is responsible for any damages caused to equipment or people;

It is strictly forbidden for the pets to stay unattended inside the Apartment, gardens or Room;

This regulation is not applied in case of guide-dogs;

Pets from other species are only allowed under specific authorization and particular conditions defined case by case;

Only pets mentioned in the registration file are allowed inside Casa da Encosta or Hotel;

Maximum number of pets per apartment or room: 1

Pets are not allowed in the garden during the night;

At the end of the stay the client has to clean the Apartment or Room. Check out will occur after verification of the unit's cleaning and conservation conditions;

The disrespect of this rules implies the immediate exit of Casa da Encosta or of the Hotel and the payment of total stay booked.